Ronald McDonald House Charities of Charleston
COVID-19 Guest Contract- Conditions of Stay – Addendum –
Phase 3.7 3.03.21

The following additional conditions of stay are currently applicable, augment, and supersede the standard guest contract terms and conditions. Failure to observe these conditions may result in removal from the House.

• A Negative Covid test result is required “in hand” in either paper or digital format within 72 hours prior to check in for all guests. This includes siblings (24 months and above). A name, date and negative result is required on the documentation for each guest.

• At this time, Guests are not permitted to travel back and forth to residence. We ask guests to limit traveling between the hospital and the House. The only exception is obtaining any essential goods from the area or pre-approved transit from the Guest Services.
  
  • Any rotation of caregivers must to pre-approved by Guest Services. Number of occupants is limited.
  • All registered guests are subject to the conditions of stay.
  • No visitors are permitted at this time.

• Park entrance use is the only entry point. Side doors are for exit only.

• Upon entry into the House, the use of provided hand sanitizer is required.

• Agreement to follow signage and handwashing protocol.

• We practice 6’ social distancing with others in the House. Masks are required in common areas.

• Center staircase is only for the ascension to the second level. Both stairwells on the ends of the House are for moving from the second level to the ground floor.

• Only one person may be in the Laundry room (one, on each floor) at a time. Masks and Gloves are required when using machines.

• Daily Temperature and wellness check is required at the guest service office and agreement to see a medical provider with an elevated temperature.

• We require you to inform staff of suspected COVID-19 illness, or COVID-19 exposure.

• Breakfast and dinners are available for pick-up from the kitchen. Breakfast is 7:00 am- 9:00 am; Dinner is available 6:00pm -7:00pm. The leftover refrigerator contains any extra meals. Mask and glove use is required in this area when not eating. Regular kitchen use is not available to guests at this time.

• The refreshment center is open 24 hours a day. Only one person is permitted in the area at a time. Mask and glove use is required in this area.

• Families are required to clean their own room and bathroom thoroughly. Replacement room cleaning supplies are available. The wiping down of surfaces and trash removal is required daily. Our dumpster is located in the Barre Street parking lot.

These practices are subject to change. You will be notified. We sincerely thank you all for protecting your children, yourself, our RMHC families and our staff. We can do this, together!

Room ________  Signature__________________     Signature ___________________ Date__________